

Nick Brown

IT Technician III
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Certifications

CompTIA A+
CompTIA Network+
CompTIA Security+
CompTIA CySA+
Certified Wireless Technical Specialist
Networking Fundamentals MTA
Security Fundamentals MTA
Windows OS Fundamentals MTA
Windows 7: Configuration MCTS

Operating Systems

Windows 7 / 10 / 11
Windows Server 2008 / 2016
Raspberry Pi OS

Software

AD Admin Center
Motorola CPS
Motorola Connect Plus
Putty
Real VNC
Remote desktop
SCCM
VS Code

Hardware

Dell / HP PCs
Fujitsu Scanners
Epson Scanners
Konftel Cameras
Kronos time clocks

Employment

City of Huntsville / Huntsville, AL

IT Technician III

Sept 2021-Current

This is a lead position in the ITS department supporting the day-to-day operations of the city of Huntsville.

Tasks

- Lead in projects

IT Technician II

Aug 2020-Sept 2021

This is a position in the ITS department supporting the day-to-day operations of the city of Huntsville.

Tasks

- Configure desktops and laptops
- Configure Kronos time clock software
- Install Kronos time clock hardware
- Reset user passwords
- Run ethernet cable
- Troubleshoot Microsoft Office suite

Nissan / Decherd, TN

Systems Technician

Jan 2016-Aug 2020

This was a position in the System Engineering Technical Support group. I was contracted through Yates Services.

Tasks

- Check Cimplicity logs
- Datalogic scanner support
- Install and configure Cisco Switches
- Inventory and order supplies
- Perform SQL Queries on production databases
- Program and update Motorola radios
- Reset user passwords via Active Directory
- Setup and troubleshoot workstations
- Setup and troubleshoot Zebra and Intermec manufacturing printers
- Troubleshoot Cimplicity software
- Troubleshoot Microsoft Office suite
- Virus and Malware removal

Education

IT Specialist / TCAT / Shelbyville, TN

Jan 2013-Dec 2014

I was in the Computer Information Technology program. I learned the fundamentals of computer repair, networking, and cyber security.